

Mission Control
PO Box 590045
Houston, TX 77259-0045
(281)685-7421
(888)690-7913 f

Received & Inspected July 6, 2010

Managing Director
Federal Communications Commission
445 12th St. SW
Room 1A-625
Washington, DC 20554

JUL 19 2010
FCC Mail Room

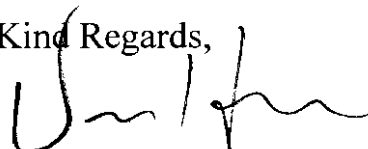
CC: 02-6

Grace & Peace:

This is a Request for Re-consideration of Payment on our invoice for Funding Request Number 871664, which was previously denied by the Universal Service Acceptance Corporation, (USAC). Thank you for reviewing our appeal for payment of FRN # 871664, 471 # 300248. The amount of the invoice is \$102,621.60. My company provided the contracted products and services over 5 years ago. My client school, Bethel Christian Learning Center, paid their 10% portion of the E-Rate invoice over 5 years ago.

Bethel's initial check was returned due to insufficient funds by The Bank of NY. Bethel replaced this unpaid check (#6904), with checks # 6913 & 6924. Due to confusion resulting from Bethel's returned check # 6904, replacement checks (# 6913 & 6924), & a staff member incorrectly submitting proof of payment for 2006 technology services, the Schools & Libraries Division of USAC never paid the outstanding invoice for FRN # 871664. Attached is the original service certification, Bethel's invoice & proof of payment & Mr. Creegan's, (USAC AP), e-mail refusing payment.

Thank you in advance for your time and efforts in resolving this matter.

Kind Regards,

Van Harris, Director

PO Box 590045 Houston, TX 77259-0045 (281)685-7421

No. of Copies rec'd 0 + 1
List ABCDE

INVOICE

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Mission Control
PO Box 590045
Houston, TX 77259-0045
(281)685-7421
(866)690-7913 f

May 15, 2010

Request For Immediate Review/Payment
Marlene H. Dortch, Secretary
Federal Communications Commission
Office Of The Secretary
445 12th Street SW
Washington, DC 20554

Ms. Dortch:

I submitted an appeal for a funding decision reversal over a year ago. Due to the recent passing of my sister-in-law (pp. 2 & 3), & other financial hardships, I am compelled to plead that your office review & order the immediate payment of our invoice for FRN # 871664, 471 # 300248. The SLD invoice amount is \$102,621.60

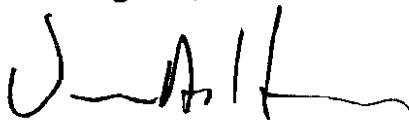
Attached are the following supplemental invoicing documents:

Copy of Original Invoice (FRN 871664) – pp. 4 & 5

Copy of Replacement Invoice (FRN871664 – with Server Modifications) – pp. 6 & 7

Copy of Replacement Invoice (FRN871664 – Post SLD Invoice Extension) – pp. 8 & 9

Kind Regards,



Vanoy A. Harris,
Director

.....
PO Box 590045 Houston, TX 77259-0045 (281)685-7421

Family and Friends

*Bethlehem Missionary Baptist Church Cemetery
Newtonville, New Jersey*

*Immediately following the Interment Service
The family invites you to partake in a fellowship Repast at:
Abundant Life Church*

*The Monroe and Carvalho family wishes to express sincere
appreciation and deepest gratitude for all acts of kindness rendered
during our time of bereavement.*

~ Ministry of Comfort Entrusted To ~

May Funeral Homes

Elder Thomas E. May, Owner/ Manager NJ Lic # JP03072 ~ PA # 011885L
1001 South Fourth St 45 Pine Street 4522 Westfield Ave 138 W Landis Ave.
Camden, N.J. Willingboro, N.J. Pennsauken, N.J. Vineland, NJ 08360
856-541-0494 609-871-3000 856-665-0555 856-692-6200
Fax: 856-342-9787 or 609-871-3300 Toll Free: 1-800-253-0494
WWW.MAYFUNERALHOMES.COM

Home Going Celebration for Jacqueline Kay Carvalho

*Sunrise
August 5, 1965*

*Sunset
March 10, 2010*



*Service ~ 11:00 AM
Saturday, March 20, 2010
Viewing 9:00 AM - 11:00 AM*

*Abundant Life Church
Jackson Rd. & State Highway #54
Buena Vista, New Jersey*

*Reverend Ken Albert, Pastor, Eulogist
Pastor W. David Mozelle, Jr. II - Officiant*

It was a sunny afternoon on August 5th 1965 when David and Jewell Carvalho had a beautiful baby girl. They named her Jacqueline Kay Carvalho. She was born in Wolverhampton, England. Jackie, as she was affectionately known, had an older sister named Grace and a younger brother named Andy. The family moved to the United States when Jackie was five years old.

Jackie was a bright, articulate little girl. She had an artistic flair. She loved to draw. She also dabbled in painting, making story boards, and shows for her siblings and friends to enjoy.

Jackie was very active in church from her early years. Sunday School was an important part of her life. The big Christmas and Easter productions were a highlight. She delivered recitations, acted in skits, and performed in singing groups at Bronx Gospel Hall and at Astoria Baptist Church. Most importantly, Jackie gave her heart to the Lord at a young age. She and her brother Andy were involved in a child evangelism program. They would go to the local parks and share the message of Jesus with other young people. Jackie was also a Sunday School teacher. She later joined Springfield Assembly Church and most recently was a member at Bethlehem Missionary Baptist Church.

Education was another important part of Jackie's life. She received her Bachelors Degree from SUNY at Stonybrook. She loved education so much that she devoted her life's work to teaching children. She started her career as a teacher in a public school in Queens, NY. She then went on to work at a Christian private school. Eventually, she opened her own pre-school called The Learning Center. She harnessed all of her talents: her creativity, her determination, her entrepreneurial spirit, and her gift for teaching. She knew how to bring out the best in her students, giving them a great foundation for future academic success.

The true passion of Jackie's life was her children. Her first born, Michael, is 15 years old. He was her football star. Jordan is 11 years old. She was her mom's little princess, and the honor student. Christopher is Jackie's new born son. She had the opportunity to hold him and nurse him in the earliest minutes of his life. He held a great deal of hope and promise for Jackie.

Jackie passed away on March 10th 2010 in Newtonville, New Jersey. She leaves to cherish wonderful memories: her children Michael, Jordan, and Christopher; her parents and stepparents Jewell and Carter Monroe, David and Virginia Carvalho; her brother Andy Carvalho; her sister and brother-in-law Grace and Vanoy Harris; her church family in Springfield Gardens, NY and here in Newtonville, NJ; and many other relatives and friends who will truly miss her.



Musical Prelude – Procession of Clergy and Family

Prayer of Comfort – Minister Lorenzo Foremen

Congregational Hymn – “Precious Lord”

Old Testament Reading, Psalms 23 – David Carvalho

New Testament Reading, I Corinthians 15:50-58 – Andy Carvalho

Violin Selection – Eliana Gagnon

Acknowledgement and Resolutions – Carter Monroe

Reading of the Obituary – Grace Harris

Selection – Carol Gagnon and Colleen Derby/accompanied by Caris Gagnon on piano

Reflections – Two minutes, please

Special Video Tribute – Produced by Michelle Leone

Selection – Nerine Dixon

Eulogy – Reverend Ken Albert

A Parting View

Entrusted to the Staff of May Funeral Home

Benediction

Mission Control

PO Box 190038
Houston, TX 77289
(281)685-7421
(281)480-8065 F

INVOICE # BETHELZ2

Bethel Christian Learning Center
Dr. Gail Johnson
219-09 Linden Blvd.
Jamaica, NY 11411-1618

16 June 2005

Dr. Johnson:

Per our recent conversation, I am submitting this replacement invoice for FRN #871664. The SLD has accepted our appeal for the resubmission of this invoice. Thank you for your payment of \$11,402.40. This amount covered 10% of the \$114,024.00 for the below listed items. Attached is the complete schedule of products and services.

Kindest Regards,



Van Harris
Director

VOICE AND DATA SYSTEM

Equipment, Installation, Maintenance

CURRENT INVOICE

| <i>Description</i> | <i>Qty</i> | <i>Cost</i> | <i>Ext. Price</i> | <i>School Cost</i> |
|---|------------|------------------|-------------------|--------------------|
| <i>Video Channel Modulator/Video Amp. Equipment</i> | <i>1</i> | <i>64,890.00</i> | <i>64,890.00</i> | <i>6,489.00</i> |

VTEL

| | | | | |
|--|----------|-----------------|-----------------|---------------|
| <i>1 Galaxy QBRI Platform System</i> | | | | |
| <i>Includes standard sw features: Applications Sharing, PenPal, 768 kpbs, 30 FPS, Chair Control, Smartview, T.127 & T.128; Codec, Cables, full expansion box, wireless keyboard & Turbocast.</i> | | | | |
| <i>Note: The system bundles the 3 standard items Application Sharing, PenPal, & Smartview.</i> | | | | |
| <i>1 Galaxy Primary Cart</i> | | | | |
| <i>1 Quad NTI BRI Termination Device</i> | | | | |
| <i>E-mail Server (MCH Tower 6600)</i> | <i>1</i> | <i>9,999.00</i> | <i>9,999.00</i> | <i>999.00</i> |
| <i>2Ghz, 1Gb, 3-73Gb HD/SCSI, Raid1</i> | | | | |
| <i>Config.Nic card, Mouse, SVGA,</i> | | | | |
| <i>2000 Oper. Sys & Set-up</i> | | | | |
| <i>Tape Back-Up 20/40G Internal for</i> | <i>5</i> | <i>1,699.00</i> | <i>8,495.00</i> | <i>849.50</i> |
| <i>Existing Servers</i> | | | | |
| <i>Inostor SLR7 SCSI3 U2/LVD</i> | | | | |
| <i>UPS for Video System (APC)</i> | <i>1</i> | <i>820.00</i> | <i>820.00</i> | <i>82.00</i> |
| <i>UPS for Servers (APC)</i> | <i>1</i> | <i>820.00</i> | <i>820.00</i> | <i>82.00</i> |

Installation Costs & Maintenance Services

| | | | | |
|---|----------|------------------|------------------|-----------------|
| <i>Integration</i> | <i>1</i> | <i>17,000.00</i> | <i>17,000.00</i> | <i>1,700.00</i> |
| <i>Install 5 internal tape units in rack-mounted/tower servers</i> | | | | |
| <i>Connect hardware peripherals to UPS/network</i> | | | | |
| <i>Network configuration and testing of equipment</i> | | | | |
| <i>Wiring</i> | <i>1</i> | <i>12,000.00</i> | <i>12,000.00</i> | <i>1,200.00</i> |
| <i>Install 30 Cat5e data drops throughout classrooms, terminate, punch-down to patch panel, test, & patch into switches</i> | | | | |

| | | |
|-----------------------|-------------------|------------------|
| TOTAL INVOICED | 114,024.00 | 11,402.40 |
|-----------------------|-------------------|------------------|

Mission Control

(281)685-7421
(281)480-8065 F

INVOICE # BETHEL02

Bethel Christian Learning Center
Dr. Gail Johnson
219-09 Linden Blvd.
Jamaica, NY 11411-1618

21 April 2004

Dr. Johnson,

Your current balance is \$12,213.50. This amount covers 10% of the \$122,135.00 of the following listed items. Attached is the complete schedule of payments and charges.

Kindest Regards,



Van Harris
Director

VOICE AND DATA SYSTEM

Equipment, Installation, Maintenance

CURRENT INVOICE

| <i>Description</i> | <i>Qty</i> | <i>Cost</i> | <i>Ext. Price</i> | <i>School Cost</i> |
|--|------------|------------------|-------------------|--------------------|
| <i>Video Channel Modulator/Video Amp. Equipment</i> | <i>1</i> | <i>64,890.00</i> | <i>64,890.00</i> | <i>6,489.00</i> |
| <u>VTEL</u> | | | | |
| <i>1 Galaxy QBRI Platform System</i> | | | | |
| <i>Includes standard sw features: Applications Sharing, PenPal, 768 kpbs, 30 FPS, Chair Control, Smartview, T.127 & T.128; Codec, Cables, full expansion box, wireless keyboard & Turbocast.</i> | | | | |
| <i>Note: The system bundles the 3 standard items Application Sharing, PenPal, & Smartview.</i> | | | | |
| <i>1 Galaxy Primary Cart</i> | | | | |
| <i>1 Quad NTI BRI Termination Device</i> | | | | |
| <i>E-mail Server (MCH Tower 6600) 2Ghz, 1Gb, 3-73Gb HD/SCSI, Raid1 Config.Nic card, Mouse, SVGA, 2000 Oper. Sys & Set-up</i> | <i>1</i> | <i>18,110.00</i> | <i>18,110.00</i> | <i>1,811.00</i> |
| <i>Tape Back-Up 20/40G Internal for Existing Servers Inostor SLR7 SCSI3 U2/LVD</i> | <i>5</i> | <i>1,699.00</i> | <i>8,495.00</i> | <i>849.50</i> |
| <i>UPS for Video System (APC)</i> | <i>1</i> | <i>820.00</i> | <i>820.00</i> | <i>82.00</i> |
| <i>UPS for Servers (APC)</i> | <i>1</i> | <i>820.00</i> | <i>820.00</i> | <i>82.00</i> |

Installation Costs & Maintenance Services

| | | | | |
|---|----------|------------------|------------------|-----------------|
| <i>Integration</i> | <i>1</i> | <i>17,000.00</i> | <i>17,000.00</i> | <i>1,700.00</i> |
| <i>Install 5 internal tape units in rack-mounted/tower servers</i> | | | | |
| <i>Connect hardware peripherals to UPS/network</i> | | | | |
| <i>Network configuration and testing of equipment</i> | | | | |
| <i>Wiring</i> | <i>1</i> | <i>12,000.00</i> | <i>12,000.00</i> | <i>1,200.00</i> |
| <i>Install 30 Cat5e data drops throughout classrooms, terminate, punch-down to patch panel, test, & patch into switches</i> | | | | |

| | | |
|-----------------------|-------------------|------------------|
| TOTAL INVOICED | 122,135.00 | 12,213.50 |
|-----------------------|-------------------|------------------|

Mission Control

PO Box 300043
Houston, TX 77259
(281)685-7421
(281)480-8065 F

INVOICE # BETHEL02

Bethel Christian Learning Center
Dr. Gail Johnson
219-09 Linden Blvd.
Jamaica, NY 11411-1618

2004

Dr. Johnson:

Your current invoice balance is \$11,402.40. This amount covers 10% of the \$114,024.00 for the below listed items. Attached is the complete schedule of products and services.

Kindest Regards,



Van Harris
Director

VOICE AND DATA SYSTEM Equipment, Installation, Maintenance

CURRENT INVOICE

| <i>Description</i> | <i>Qty</i> | <i>Cost</i> | <i>Ext. Price</i> | <i>School Cost</i> |
|---|------------|------------------|-------------------|--------------------|
| <i>Video Channel Modulator/Video Amp. Equipment</i> | <i>1</i> | <i>64,890.00</i> | <i>64,890.00</i> | <i>6,489.00</i> |

VTEL

| | |
|----------|--|
| <i>1</i> | Galaxy QBRI Platform System <i>Includes standard sw features: Applications Sharing, PenPal, 768 kpbs, 30 FPS, Chair Control, Smartview, T.127 & T.128; Codec, Cables, full expansion box, wireless keyboard & Turbocast. Note: The system bundles the 3 standard items Application Sharing, PenPal, & Smartview.</i> |
| <i>1</i> | <i>Galaxy Primary Cart</i> |
| <i>1</i> | <i>Quad NTI BRI Termination Device</i> |

| | | | | |
|--|----------|-----------------|-----------------|---------------|
| <i>E-mail Server (MCH Tower 6600) 2Ghz, 1Gb, 3-73Gb HD/SCSI, Raid1 Config.Nic card, Mouse, SVGA, 2000 Oper. Sys & Set-up</i> | <i>1</i> | <i>9,999.00</i> | <i>9,999.00</i> | <i>999.00</i> |
| <i>Tape Back-Up 20/40G Internal for Existing Servers Inostor SLR7 SCSI3 U2/LVD</i> | <i>5</i> | <i>1,699.00</i> | <i>8,495.00</i> | <i>849.50</i> |
| <i>UPS for Video System (APC)</i> | <i>1</i> | <i>820.00</i> | <i>820.00</i> | <i>82.00</i> |
| <i>UPS for Servers (APC)</i> | <i>1</i> | <i>820.00</i> | <i>820.00</i> | <i>82.00</i> |

Installation Costs & Maintenance Services

| | | | | |
|---|----------|------------------|------------------|-----------------|
| <i>Integration</i> | <i>1</i> | <i>17,000.00</i> | <i>17,000.00</i> | <i>1,700.00</i> |
| <i>Install 5 internal tape units in rack-mounted/tower servers Connect hardware peripherals to UPS/network Network configuration and testing of equipment</i> | | | | |
| <i>Wiring</i> | <i>1</i> | <i>12,000.00</i> | <i>12,000.00</i> | <i>1,200.00</i> |
| <i>Install 30 Cat5e data drops throughout classrooms, terminate, punch-down to patch panel, test, & patch into switches</i> | | | | |

| | | |
|-----------------------|-------------------|------------------|
| TOTAL INVOICED | 114,024.00 | 11,402.40 |
|-----------------------|-------------------|------------------|

SERVICE CERTIFICATION

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Mission Control
PO Box 590045
Houston, TX 77259-0045
(281)685-7421
(888)690-7913 f
Vanharris1@juno.com

SWIFT FAX

To: Ms. Bailey S.

From: Van Harris

Date: 6/14/2010 12 pages

Memo: Ms. Bailey,
I spoke with Mr. Sarman Kennedy,
USAC. Thank you for forwarding my
appeal to his office. We discussed same.
Mr. Kennedy recommended that I contact
the FCC again and clarify that this is a
“Tier 2 Appeal, based a USAC Appeal
denial”. Please see page 4 of the attached
instructions for submitting an E-Rate
Invoicing Appeal to the FCC. This same
information is provided when the SLD
Hotline is called @ (888)641-8722.

.....
PO Box 590045 Houston, TX 77259-0045 (281)685-7421

I explained that the Schools & Libraries Division (SLD) of USAC denied payment of our invoice because of the following:

- 1) an unfortunate returned check that my client, Bethel Christian Learning Center (BCLC), had submitted (Check # 6904 – 1/25/2005);
- 2) BCLC replaced check # 6904 with checks # 6913 – 2/8/2005 & 6924 – 3/10/2005;
- 3) After we successfully appealed for invoice reconsideration, the SLD reviewed and denied our invoice and subsequent appeal 11/20/2008 & 1st Quarter 2009 respectively. The reason given by the Invoicing Department Agent, Mr. Thomas Creegan, was “Payment Verification of Applicant portion of the E-Rate bill was not validated”. Apparently, the BCLC staff included proof of payments to Mission Control – Houston that covered FRN # 871664 and subsequent technology services as well. Attached is a copy of Mr. Creegan’s e-mail.

The great tragedy is that our company is being denied payment due to the clerical errors of our

client. Due to the current economic holocaust that our country is experiencing, we have to make every effort to collect payment from the government for products and services that we provided in good faith with the assurance from the SLD that we would be compensated.

Please help us find the correct person at the FCC to appeal to. Our initial appeal to the FCC landed in your department although we mailed same to the correct office per SLD instructions. Thank you again for all of your efforts on our behalf.

God's richest Blessings,

A handwritten signature in black ink, appearing to read 'Van Harris', with a stylized, cursive script.

Van Harris
Director

Service Certification

| | |
|------------------------------------|---------------------------|
| Service Provider Name | Mission Central - Houston |
| Service Provider SPIN | 143024295 |
| Service Provider Invoice # | SLD-BETHEL02 |
| Undiscounted Invoice Amount | \$122,335.00 |
| Discounted Invoice Amount | \$109,921.50 |

| | |
|---|----------------------------------|
| Applicant Name | Bethel Christian Learning Center |
| Representative / Contact Name | Gail Johnson |
| Representative / Contact Title | Principal |
| Representative / Contact Phone | 718 740-4357 |
| Billed Entry Number (BEN) | 12459 |
| 471# | 300248 |
| FRN# | 871664 |
| Date Services Delivered and Installed For Internet Access, Service period needed | 4-1-2004 |

This is to certify that I am authorized to represent the above named applicant. This is also to certify the services described on the attached vendor invoice were delivered and installed.

OR

The charges represented by the above represented invoice are deposits or up-front charges for services, which have not been delivered, and have been agreed to based on the contract between the above referenced Applicant and Service Provider

| |
|--|
| Signed: <i>Mr. Gail Johnson</i> |
| Date: <i>7/02/04</i> |
| Copy of <u>detailed</u> vendor invoice must be attached |

| |
|---|
| Signed: |
| Date: |
| Copy of <u>supporting</u> contract must be attached if indicated below |
| Supporting Contract Required YES ___ NO ___ |

mounted Dell 4400. APC shipped a replacement unit. Execute swap 4/25/05, return defective unit, and complete claim for damaged 4400.

Declining Enrollment Due To Economic Down-Turn

School enrollment is down from 400+ in 2001 to 200+ in 2005. In 2001, technology decentralization plans were based on school growth projections. As the school adjusts to the present economy, it is recommended that technology centralization and perhaps third party or co-location hosting, (Web-site & E-Mail...), be given serious consideration. Co-location hosting consists of a separate company maintaining your servers at their location. **If technology down-sizing occurs, I recommend donating any unused E-Rate equipment to an "E-Rate eligible" school or library in your immediate area.** Maintain accurate records and forward a copy of same to the SLD.

E-Rate Discount Funding Delays & Denials

BCLC/A's past has shown that **relying on projected E-Rate discounts can cause major deficits if the funding does not come through.** Future telecommunication, internet access, and technology budgets should not factor in "unrealized receivables".

If you have any further questions, ~~do not hesitate~~ to call me directly at (281)685-7421.

Blessings.

SCHOOL PAYMENTS